Panduan Aplikasi eTiQa+ & Kemasukan Hospital Panel
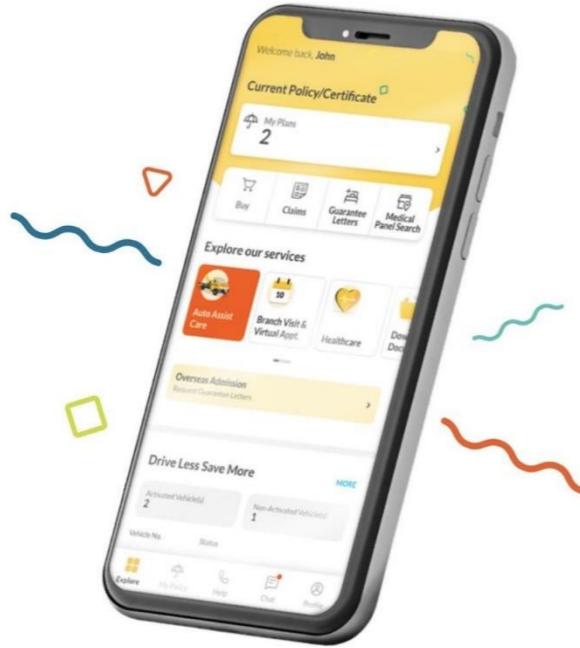
Welcome to Etiqa+

Featuring a cool new look and improved

convenient features to provide you with an

even better experience.

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Google Play

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App Store

Request Outpatient GL ›

View Guarantee Letter ›

View All Claims

Big Pharmacy

Medical Panel Search

DoctorOnCall

eTiQa
Family Takaful

- Muat turun aplikasi **eTiQa+** dari App Store, Play Store, atau Huawei App Gallery.
- Bagi tujuan Log in or Sign Up, anda perlu klik Login.
- Sekiranya anda penguna pertama (first-time user), Anda perlu klik pada '**Create an account'**.
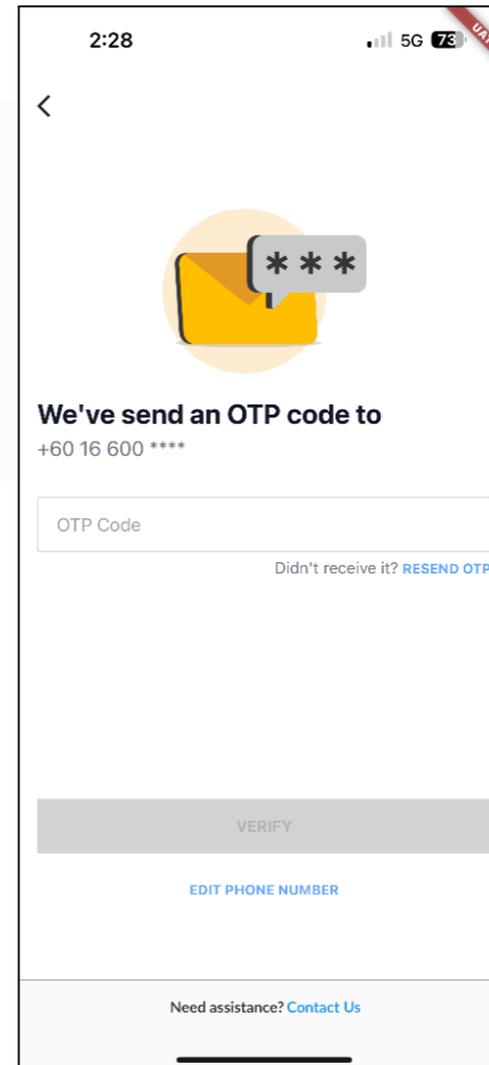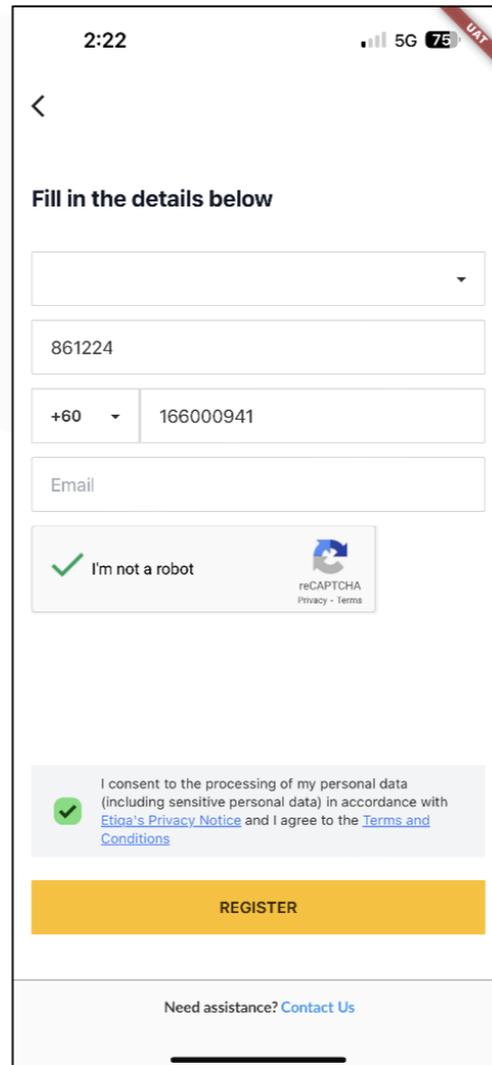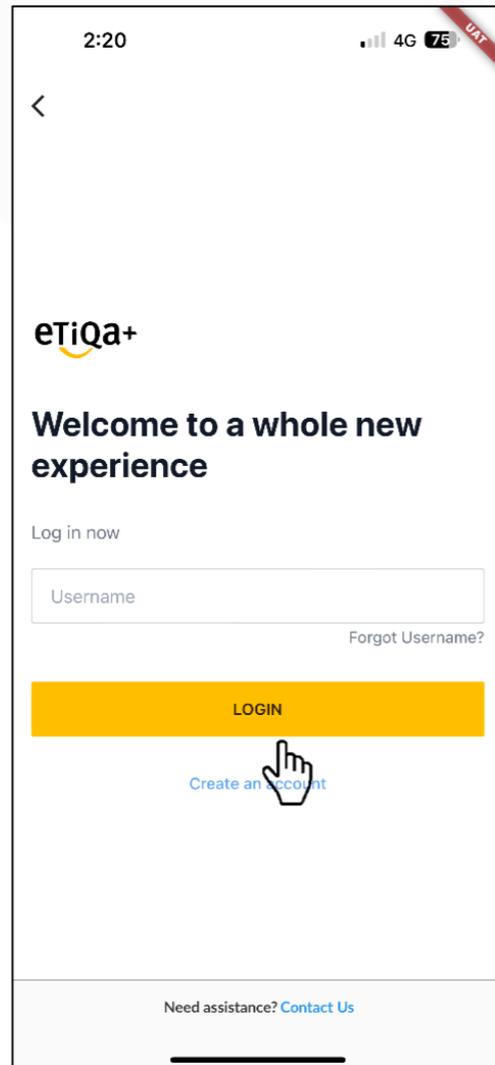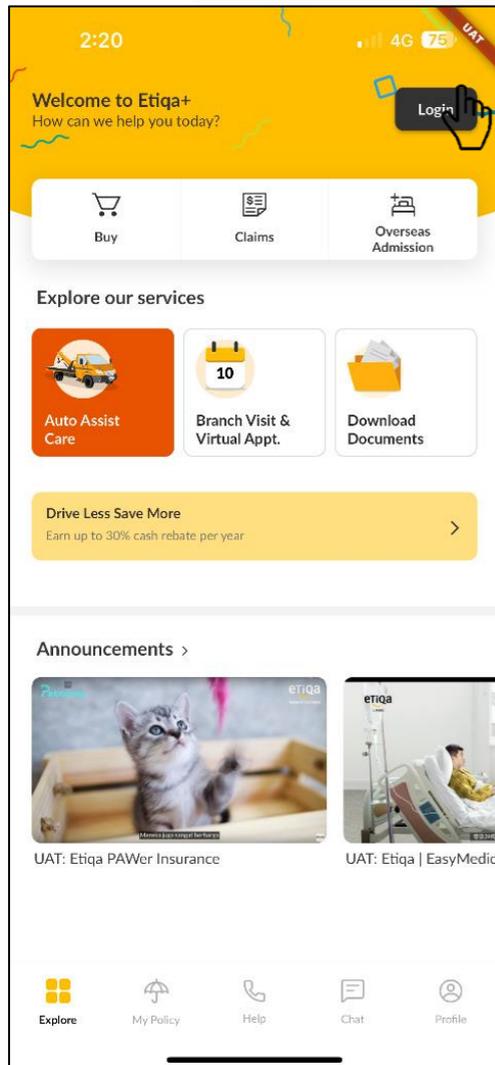
- Untuk tetapkan profil baru anda perlu menetapkan seperti username, password, and secret word.
- Selepas tetapan profil emel akan dihantar bagi tujuan verifikasi.
- Anda boleh terus login ke eTiQa+ mengunakan username dan password.

- Klik "Healthcare" untuk mengemaskini nombor polisi/ sijil.
- Contoh : TGWH00******   TGWH000867
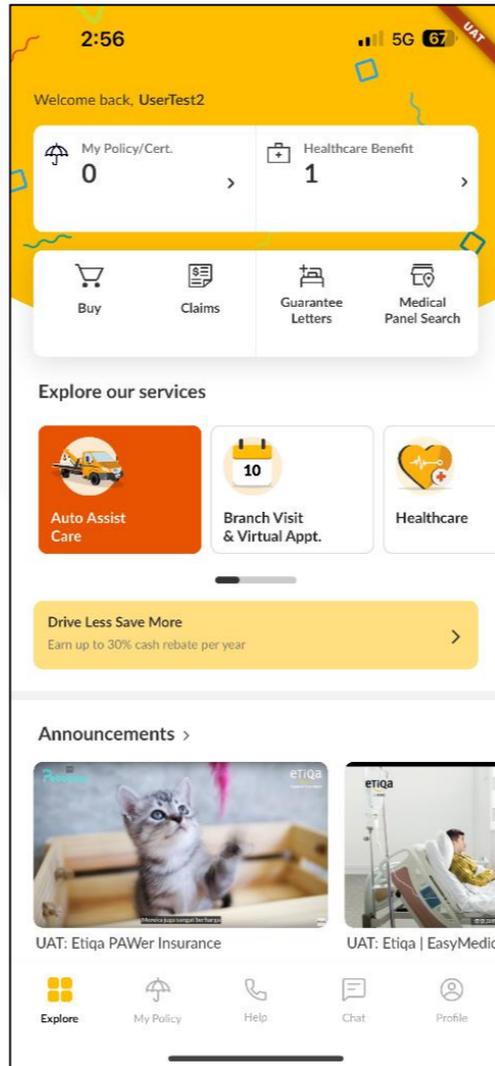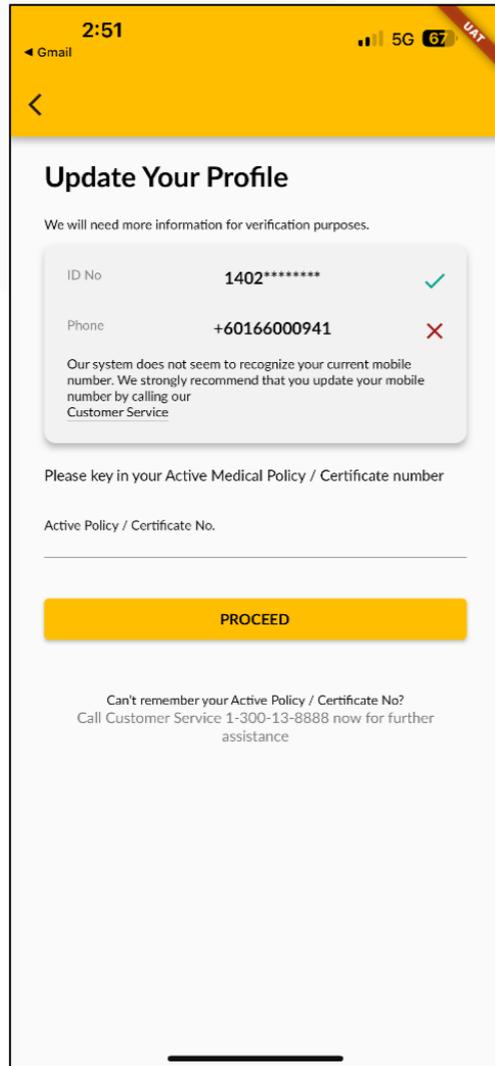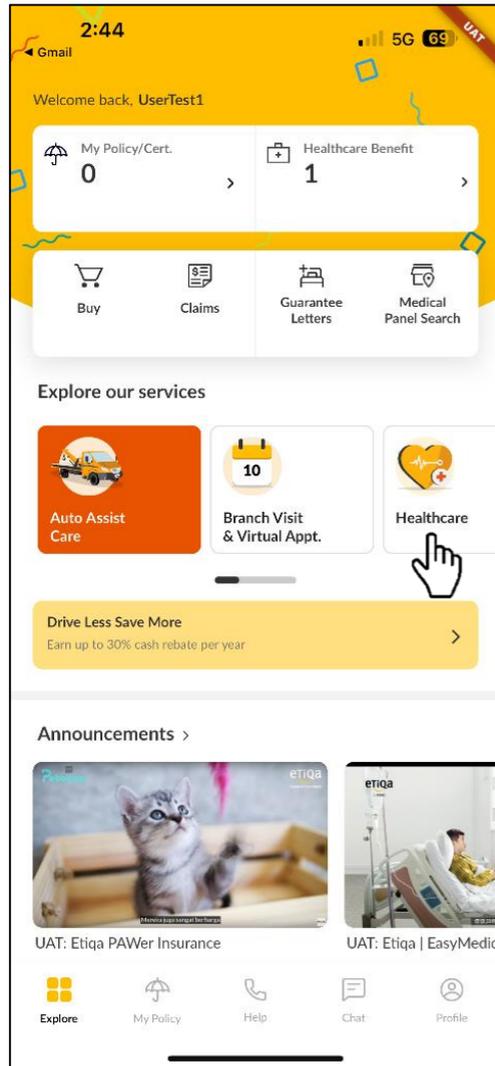
Cara Mengunakan Aplikasi eTiQa+
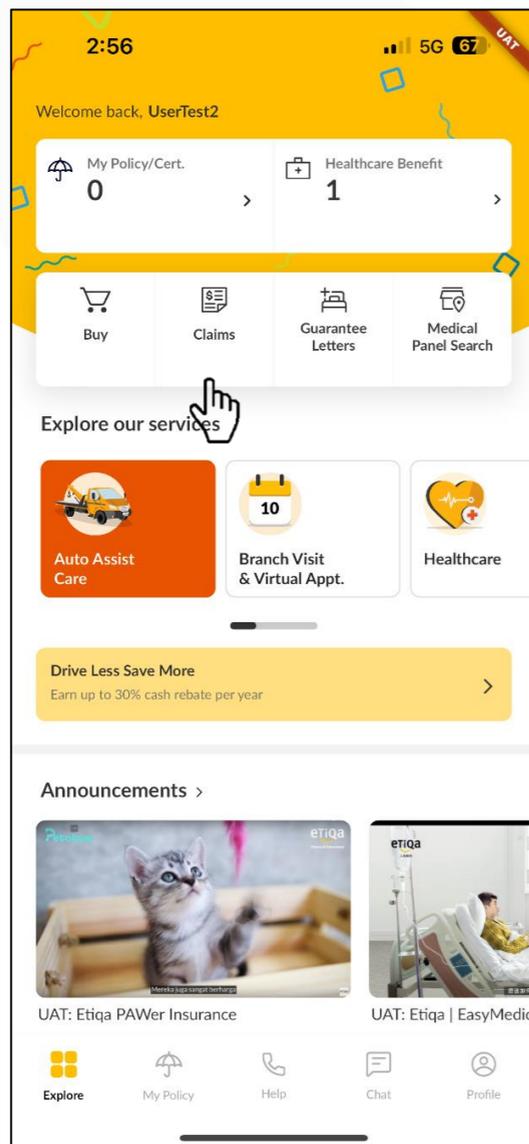
Klik 'Claims' untuk menghantar Tuntutan.
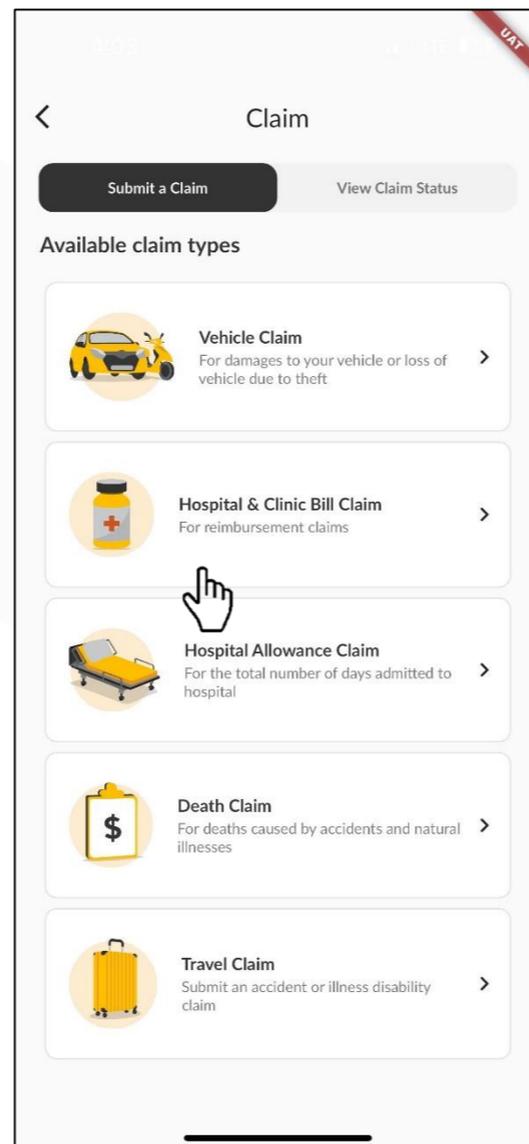
Klik 'submit a claim' untuk Tuntutan perubatan / Tuntutan elaun kemasukkan hospital kerajaan.
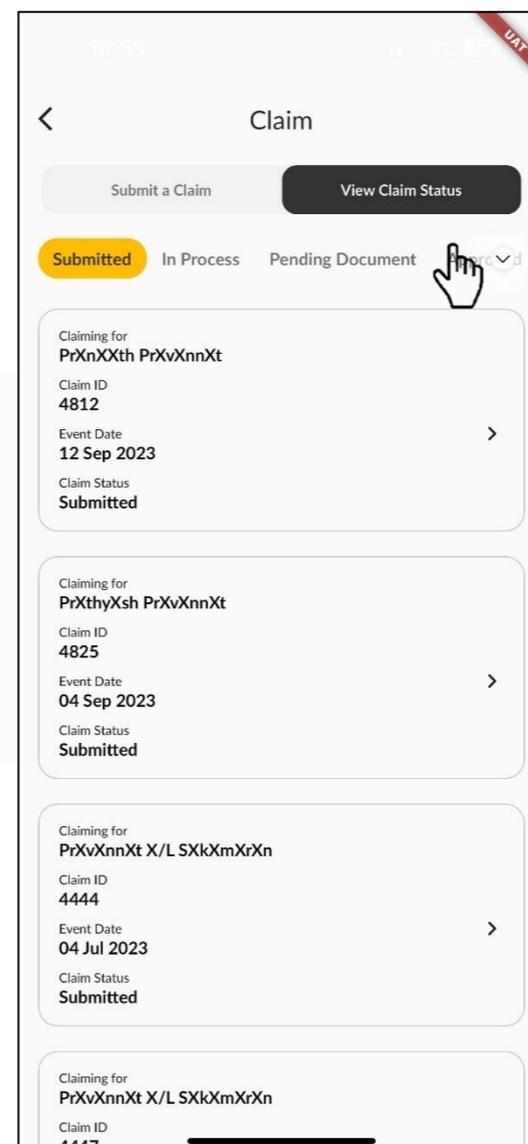
Klik bagi 'view Claim Status' bagi status Tuntutan.

Dokumen yang perlu dimuat naik

☐ Invoice rasmi
☐ Resit rasmi
☐ Borang tuntutan
☐ Laporan perubatan

☐ 'Submitted to Etiqa' perlu ditulis atas resit rasmi mengunakan Pen berwarna BIRU

Cara Mengunakan Aplikasi eTiQa+
Pengunaan Healthcare
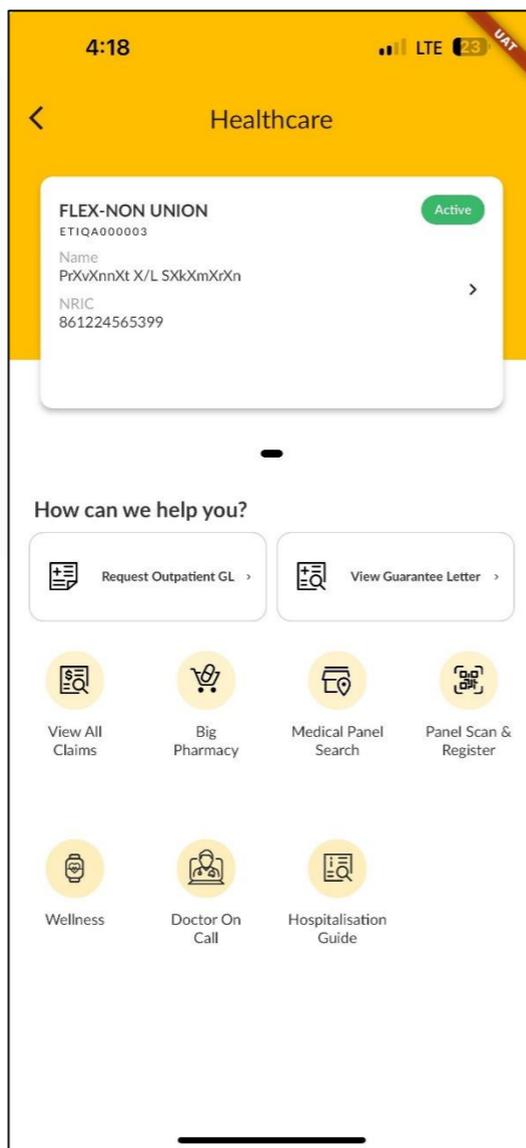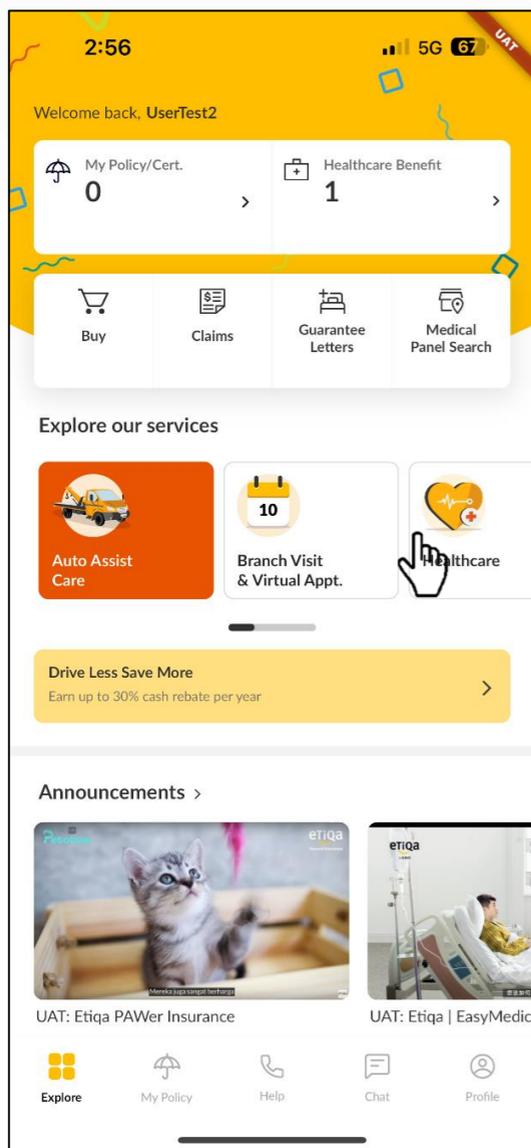
- Lihat Butiran (Kelayakan Bilik Hospital)
- Lihat status Surat Jaminan (GL)
- Lihat status Tuntutan
- Carian panel berhampiran

Technical Support and 24 Hours Call Center
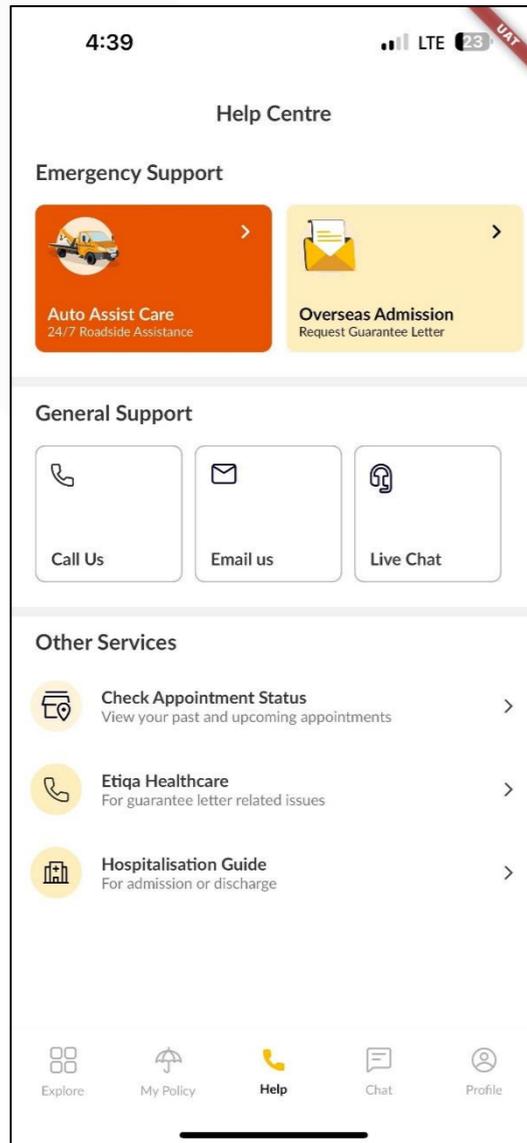
Any enquiry on eTiQa+
etiqamysupport@etiqa.com.my

Thank You